

VA CONTACT NUMBERS

Caregiver Support.....1-855-260-3274
Education (GI Bill).....1-888-442-4551
Headstones and Markers.....1-800-697-6947
Health Care.....1-877-222-8387
Homeless Veterans.....1-877-424-3838
Life Insurance.....1-800-669-8477
Special Health Issues.....1-800-749-8387
VA Benefits.....1-800-827-1000
Women Veterans Call Center.....1-855-829-6636



VA WEB SITES

Burial & Memorial Benefit.....www.cem.va.gov
eBenefits.....www.ebenefits.va.gov
Education Benefits.....www.benefits.va.gov/gibill
Health Care.....www.va.gov/healthbenefits
Life Insurance.....www.benefits.va.gov/insurance
Mental Health.....www.mentalhealth.va.gov
My Health eVet.....www.myhealth.va.gov
Returning Service Members.....www.ofoif.va.gov
Women Veterans.....www.womenshealth.va.gov
VA Home Page.....www.va.gov
VA Forms.....www.va.gov/vaforms



**For assistance, please contact the
Minority Veterans Program Coordinator:**

Chaplain Michael Robinson, M.Div
740-773-1141, ext. 7203
michael.robinson11@va.gov



For more information about the Center for
Minority Veterans, please visit:
www.va.gov/centerforminorityveterans

VA Medical Center
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Chillicothe, OH 45601

740-773-1141 | 800-358-8262
www.chillicothe.va.gov



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MINORITY VETERANS PROGRAM COORDINATOR



VA



U.S. Department of Veterans Affairs
Veterans Health Administration
Chillicothe VA Medical Center
VISN 10 | Chillicothe, OH

CENTER FOR MINORITY VETERANS

THE CENTER'S VISION

The Center for Minority Veterans (CMV) is the Department of Veterans Affairs model for inter- and intra-agency co-operation, to ensure all veterans receive equal service regardless of race, origin, religion, or gender.

- We are process improvement-oriented and both internal and external customer-centric.
- We assist VA in executing its mission in the most equitable, efficient and humane way possible. Dignity and an acceptable quality of life are the products we seek to deliver to all veterans no matter what their circumstance.
- We will grace our mission execution with gratitude to the men and women we now serve who in turn served our Nation so well.

THE CENTER'S MISSION

To assist Department of Veterans Affairs (VA) to “keep the promise” by acting as facilitator, change agent, strategic thinker, honest broker and cheerleader to the men and women of VA in executing its MISSION.

As internal consultants to the organization, we will facilitate VA's ability to deliver services to Veterans worldwide by approaching our mission with a “*Veteran Comes First*” philosophy based on a deep respect for the men and women who dedicated themselves to the defense of our Nation.

We acknowledge the diversity of our Veterans and profoundly value the strength and unique character this diversity has contributed to our great Nation.

WHO WE SERVE

The Center for Minority Veterans was established by Public Law 103-446, in 1994.

- Title 38, United States Code (USC), Section 317 reflects the current responsibilities of the CMV.
- The Center Director serves as principal advisor to the Secretary of Veterans Affairs on the adoption and implementation of policies and programs affecting minority Veterans.
- CMV serves as an advocate for minority Veterans by conducting outreach activities to promote the awareness and use of VA benefits and services.

WHAT WE DO

- Conducts and sponsors appropriate social and demographic research on the needs of minority Veterans.
- Promote the use of VA programs, benefits, and services for eligible minority Veterans.
- Evaluate current programs and make recommendations on how VA can better serve minority Veterans.
- Publicize the results of medical research that is significant to minority Veterans.
- Disseminate information and serve as a resource center for the exchange of information regarding innovative and successful programs that improve the services available to minority Veterans.
- Make recommendations to the Secretary, the Under Secretary for Health, the Under Secretary for Benefits and other Department officials for the establishment or improvement of programs in the Department for eligible minority Veterans.



MINORITY VETERANS PROGRAM COORDINATOR (MVPC)

The primary goal of this outreach initiative is to increase local awareness of minority Veteran related issues and develop strategies for increasing their participation in existing VA benefit programs for eligible Veterans. MVPCs are located at Regional Offices, Health Care Facilities and National Cemeteries and are responsible for:

- Promoting the use of VA benefits, programs, and services by minority Veterans.
- Supporting and initiating activities that educate and sensitize internal staff to the unique needs of minority Veterans.
- Targeting outreach efforts to minority Veterans through community networks.
- Advocating on behalf of minority Veterans by identifying gaps in services and make recommendations to improve service delivery within their facilities.